

SMARTCATCHER MATS

97 Thayer Rd. Braintree, MA 02184
Website: www.smartcatchermats.com
Email: billing@smartcatchermats.com

RETURN FORM

Satisfaction Guarantee - If you are not completely satisfied with your purchase within 30 days, just return it for a full refund less \$9.99 S/H charges.

No restocking fee and no questions asked

To return an item, just follow the five steps below.

Date / /

Step 1 Fill out your shipping information:

Name _____ EMail _____
Address _____ Suite/Apt. _____ City _____
State _____ Zip _____ Country _____
Phone _____ Invoice # _____

Step 2 How would you like us to handle your return/exchange?

Refund Exchange (Please fill out step 4 below)

Step 3

Qty	Color	Size		Description	Reason

<p>Reason for Return: (fill in letter above)</p> <p>A. Damaged E. Not as Described B. Defective G. Not as pictured C. Dissatisfied H. Shipping Damage D. Incorrect Item Shipped I. Arrived Late E. Ordered wrong product J. Wrong Size</p>	<p>Additional comments:</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>
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Step 4 List item(s) you want for your exchange: (if applying for credit/refund skip this step)

Qty	SKU	Color	Size	Description

Step 5 Enclose and return:

Enclose the Return Form and a copy of the invoice along with the merchandise packed in the original manufacturer's packaging & condition they were received in (you must include all packaging materials). Send your package via UPS or insured mail to this address:

Order Processing
ATT: Returns
97 Thayer Rd.
Braintree, MA 02184